

ID. Date of interview
date 07/02/20

ID. Time interview started
start 15:49:04

ID.end Completion date of interview
Date 07/02/20

ID.end Time interview ended
15:53:49

ID. Duration of interview
time 4.75

new case

ICO consultation on the draft right of access
guidance

Q1 Does the draft guidance cover the relevant issues about the right of access?

☒ Yes

☐ No

☐ Unsure / don't know

If no or unsure/don't know, what other issues would you like to be covered in it?

Q2 Does the draft guidance contain the right level of detail?

☒ Yes

☐ No

☐ Unsure / don't know

If no or unsure/don't know, in what areas should there be more detail within the draft guidance?

Q3 Does the draft guidance contain enough examples?

☒ Yes

☐ No

☐ Unsure / don't know

If no or unsure/don't know, please provide any examples that think should be included in the draft guidance.

Q4 We have found that data protection professionals often struggle with applying and defining ‘manifestly unfounded or excessive’ subject access requests. We would like to include a wide range of examples from a variety of sectors to help you. Please provide some examples of manifestly unfounded and excessive requests below (if applicable).

Q5 On a scale of 1-5 how useful is the draft guidance?

1 - Not at all useful	2 – Slightly useful	3 – Moderately useful	4 – Very useful	5 – Extremely useful
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Q6

Why have you given this score?

You have provided comprehensive guidance and advice with a range of case studies that Data Protection and Information Governance leads working in health and care organisations will find helpful.

Q7

To what extent do you agree that the draft guidance is clear and easy to understand?

Strongly disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

☐

☐

☐

☐

☒

Q8 Please provide any further comments or suggestions you may have about the draft guidance.

In relation to the section headed, "What about requests for health data from a third party?" (p66), we believe it would be helpful to draw attention to the fact that failure by a data controller to respond appropriately to a legitimate Subject Access Request from a third party - may lead to some (e.g. solicitors), making an application to the local court for pre-action disclosure resulting in costs (between £800- £1200) payable to the third party.

Q9 Are you answering as:

- ☐ An individual acting in a private capacity (eg someone providing their views as a member of the public)
- ☐ An individual acting in a professional capacity
- ☒ On behalf of an organisation
- ☐ Other

Please specify the name of your organisation:

NHSX

What sector are you from:

Health

Q10 How did you find out about this survey?

- ☐ ICO Twitter account
- ☐ ICO Facebook account
- ☐ ICO LinkedIn account
- ☒ ICO website
- ☐ ICO newsletter
- ☐ ICO staff member
- ☐ Colleague
- ☐ Personal/work Twitter account
- ☐ Personal/work Facebook account
- ☐ Personal/work LinkedIn account
- ☐ Other

If other please specify: